



SHEFFIELD HEALTH AND WELLBEING BOARD PAPER

Report of: Maggie Campbell, Chair of Healthwatch Sheffield

Date: 25th June 2015

Subject: Healthwatch Sheffield Annual Report 2014/15

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Summary:

The Healthwatch Sheffield Annual Report 2014/15 provides an overview of the work and statutory activities completed by Healthwatch Sheffield during 2014/15. It demonstrates the use and impact of citizens' voice to influence and improve health and social care services. It includes information about gathering hidden voices, Young Healthwatch, the Virtual Advisory Network, volunteers, information and advice provided, and reports written.

Questions for the Health and Wellbeing Board:

How can the Board best utilise the voice of citizens and the work of Healthwatch Sheffield?

Recommendations:

1. That the Board recognises and endorses the value of the work of Healthwatch Sheffield in using citizens' voices to improve health and care services
2. The Board considers how best it can utilise the voices of citizens in its programme of work for the forthcoming year.

Reasons for Recommendations:

As a statutory body, Healthwatch Sheffield has to fulfil statutory activities to enable adults, children and young people to have a say in health and social care. We present our work to the Health and Wellbeing Board in this Annual Report to demonstrate the use of citizens voice, and the impact it has on health and care in the city.

Appendix:

- Healthwatch Sheffield Annual Report 2014/15 included in the report pack.

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